



OPEN MEETING AGENDA ITEM ^{Kwink}



Complaint Attached - W-03514A-13-0111

3 messages

W-03514A-13-0142

Kwink77 . <kathiereidhead@gmail.com>

Fri, Jun 6, 2014 at 1:50 PM

To: mailmaster@azcc.gov

Cc: "SHAPIRO, JAY" <JSHAPIRO@fclaw.com>, Robin Mitchell <RMitchell@azcc.gov>, "besmith@azcc.gov" <besmith@azcc.gov>, Suzanne Nee <suzannenee.16@gmail.com>, "Steve Gehring" (stonemason9859@yahoo.com) <stonemason9859@yahoo.com>, "glyr4@aol.com" <glyr4@aol.com>, Bill Sheppard <shep5965@aol.com>, tcbremer <tcbremer@netzero.net>

Hello,

Attached please find my completed complaint form regarding a breach of protocol in the Payson Water Company rate case, Docket #W-03514A-13-0111. This matter is scheduled to be heard at the Open Meeting on Tuesday, June 10, 2014, so please post this to the Docket of this case immediately.

Thank you.

Kathleen M. Reidhead

ORIGINAL

ACC Complaint 06.06.14.pdf
403K

Arizona Corporation Commission

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JUN 10 2014

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AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission Consumer Inquiry and/or Complaint Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: <http://www.azcc.gov/divisions/utilities/forms/who.asp> to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

Step 2

YOUR NAME Kathleen M. Reidhead	DATE 06/06/2014
ADDRESS 14406 S. Cholla Canyon Dr. (Deer Creek Village)	PHONE (HOME) 480-704-0261
CITY, STATE, ZIP Phoenix, AZ 85044	CELL PHONE
NAME THAT APPEARS ON THE BILL John Reidhead	ALTERNATE PHONE (DAYTIME)
NAME OF THE UTILITY COMPANY Payson Water Company	ACCOUNT NUMBER 59568
E-MAIL ADDRESS kathiereidhead@gmail.com	CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) <input checked="" type="checkbox"/>

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY:

I object to the documents submitted in the Water Rate Case Docket W-03514A-13-0111 by PWC yesterday (see Document #153745 - Attachment A, B & C) as it violates the A.A.C. Rule R14-3-109 (L), in part: "Whenever practicable, or when ordered by the Commission or presiding officer, the parties shall interchange copies of exhibits before or at the hearing. Any documentary evidence offered, whether in the form of exhibit or introduced by reference, shall be subject to appropriate and timely objection." These documents were filed at the deadline for Exceptions to the ROO, which does not allow for "appropriate and timely objection". My objection is that I have not had time to review these documents carefully or consider the implication to the case and I have not been afforded an opportunity to cross-examine the Company on details contained in these documents. I would like to have time to seek legal counsel on this matter and have requested a 90-day continuance in the case in order to consult with an Attorney on how best to re-open the Hearing or re-take testimony regarding these exhibits.

Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.

Step 5

This form may be completed, printed, mailed or faxed to:

or

E-mail your comments to:

mailmaster@azcc.gov

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Fax to: 602-542-2129